

How to Use the New Consult Timeliness Ad Hoc Process




BUMCTS

Consult Timeliness Project

1. Background:
 1. Renewed focus post-pandemic on improved throughput and clinical efficiency in the Emergency Department and Inpatient Service Lines
2. Article III of Rules & Regulations: Consultations
3. Timelines
 1. Inpatient
 1. Emergency consult (life or limb): <1 hour
 2. Urgent consult: 1-12 hours
 3. Routine consult: 24 hours or with the next calendar day
 2. Emergency Department
 1. Emergency (life or limb): within 1 hour
 2. Urgent: within 2 hours




Consult Timeliness Project




- New process
 - Call Consulting service
 - Use New order: "Consult Specialty Physician/APP"
 - Fields completion





consult spec  Type:  All Orders 


- Consult Specialty Bed
- Consult Specialty Physician/APP**
- Specialty Bed Consult
- ONC Clinic Medical Specialty Consult
- 88331 - BILLING USE ONLY - Pathology Consult Intraop 1st Tiss Blk w/Frozen Sctn Sngl Spec
- ONC Clinic Phys Surg Onc Specialty Consult
- "Enter" to Search


Details for Consult Specialty Physician/APP



 Details  Order Comments  Diagnoses


  


*Start Date/Time: 07/21/2023   0827   MST


*Specialty for Consult: 

*Reason for Consult: 

Consultant:  

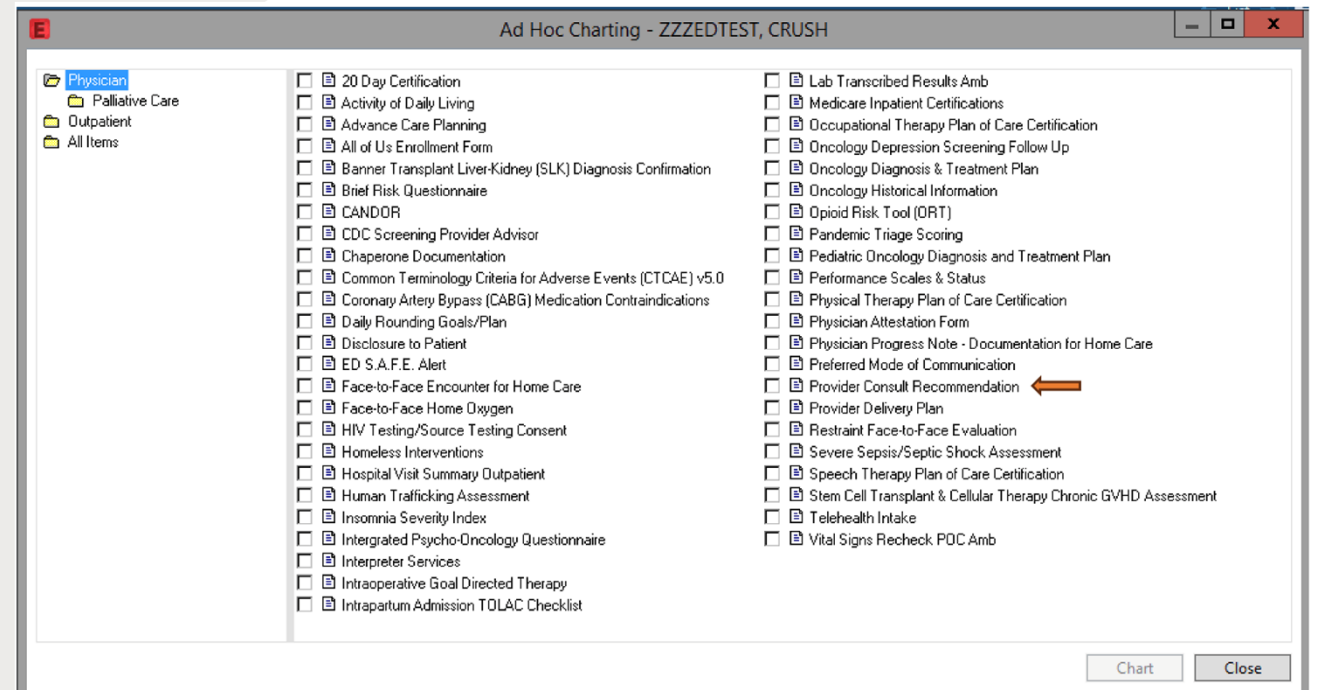
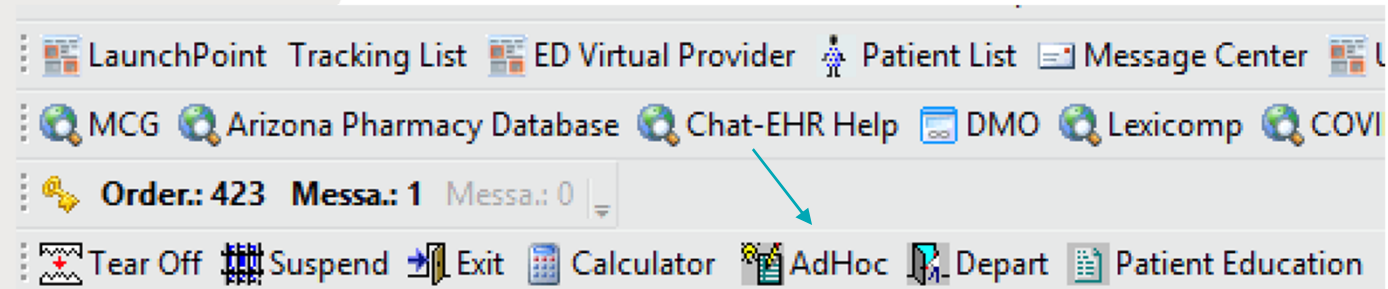
*Priority: 

*Who will call consult: 

Special Instructions: 
Physician/APP
HUC/RN

Consult Timeliness Project

- Consultant new process
 - NEW Ad hoc form
 - Goal: working towards Rules & Regulations timelines
 - Dashboard – coming soon to track



Consult Timeliness Project

- New process
 - Complete short note
 - Communicate plan

Consult Recommendation

Consult recommendations/actionable items relayed to

Physician/APP Nurse No staff (documentation only)

Order placed

Recommendations other

Segoe UI 9 **B** U / **S**

NPO
Immediate to cath lab now

Specialty
Cardiology

I am a resident/fellow and spoke with my attending who agrees with plan

Attending
JUNEMAN MD, ELIZABETH B

EXAMPLE ONLY

**Do not have to hit radio button if DCed prior to staffing with attending.

Consult Timeliness Project

- New process
 - Populates chart and can be seen in normal fashion in chart (does not take the place of the full consult note to be done later)
 - Physician notes filter
 - ALL notes filter

Result type: Provider Consult Recommendation Form
Date/Time of Service: April 28, 2023 17:51 MST
Result status: Auth (Verified)
Result title: Provider Consult Recommendation
Contributed by: ZUKOWSKI MD, MELISSA ELAINE on April 28, 2023 17:51 MST
Verified by: ZUKOWSKI MD, MELISSA ELAINE on April 28, 2023 17:51 MST
Encounter info: 789789789, BUMCS, Inpatient, 07/26/2022 -

Provider Consult Recommendation Entered On: 04/28/2023 17:52 MST
Performed On: 04/28/2023 17:51 MST by ZUKOWSKI MD, MELISSA ELAINE

Consult Recommendation

Recommendations/Action Items Relayed to: Physician/APP

Recommendations Other: NPO

Immediate to cath lab now

Specialty for Consult: Cardiology

Resident/Fellow: I am a resident/fellow and spoke with my attending who agrees with plan

Provider: JUNEMAN MD, ELIZABETH B

ZUKOWSKI MD, MELISSA ELAINE - 04/28/2023 17:51 M

EXAMPLE ONLY