

PACS Downtime Instructions

Instructions on how to access imaging studies during PACS Downtime.

1. **During a PACS downtime all users will be notified, and the technologists will be dual sending to our production environment and downtime environment (BCS).**
 - a. **If it is a scheduled PACS downtime, then the technologists are expected to dual send 24 hours prior.**
2. **Below are the BCS (Downtime) servers for Main and South. Our users need be aware of which facilities they need to review images from and to use the appropriate downtime links.**

Main Campus: <http://TUS02840/Synapse/>

South Campus: <http://TUS02940/Synapse/>

1. **The BCS links above are also available for reference at Banner Connect.**
 - a. [Digital Imaging - Fuji Synapse PACS \(sharepoint.com\)](#)
2. **When users are notified that the downtime is over, they should follow their normal process to log into Fuji Synapse to view images.**

NOTE: *Links will only work from a Banner Device/computer/app*